

# Taking a healthy approach to ceilings

Kaiser Permanente, Mission Bay Medical Offices  
San Francisco, California



Kaiser Permanente opened a new medical office building in Mission Bay, California, one of the fastest growing live-work neighborhoods in San Francisco. The nine-story, 220,000-square-foot structure meets the highest standards of environmental and sustainable building, including LEED® Gold certification through the U.S. Green Building Council's new construction rating system. Features range from solar panels, natural light and outdoor views to maximized water and energy efficiency throughout the building.

## Products in use

- Rockfon Artic®, Alaska® and Hygienic Plus™
- Rockfon® Spanair® Torsion Spring
- Chicago Metallic® Ultraline™ and 1200 Series
- Rockfon® Infinity™

Supporting sustainable design and construction, wellness of staff and visitors, and welcoming, flexible patient-centered care, KMD Architects approved a variety of Rockfon ceiling systems to meet the project's aesthetic and performance goals.

According to Dennis Wakaluk, Rockfon's architectural sales manager, the top priorities for product specification on this project were: optimizing acoustics with sound-absorbing ceiling panels that deliver a high Noise Reduction Coefficient (NRC), contributing to the indoor environmental and air quality (IEQ/IAQ) with GREENGUARD® Gold certified products, and providing easy-to-clean materials that improve infection control.

As a design-build project, KMD worked closely with The Whiting-Turner Contracting Company, which coordinated with Spacetone Acoustics to install Rockfon ceiling systems throughout the new building. Wakaluk noted, "With a friendly introduction from Spacetone, the design-build team saw the value-added benefit of selecting our whole Rockfon package – acoustic stone wool, metal and grid. The project turned out great."



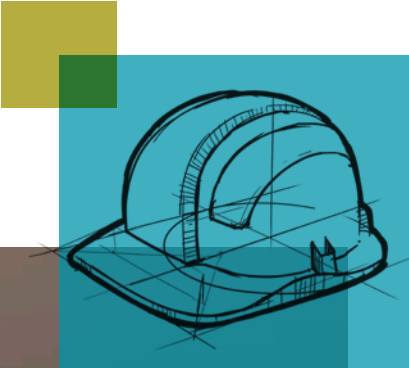
In total, Spacetone Acoustics installed Rockfon Artic®, Alaska® and Hygienic Plus™ acoustic stone wool ceiling panels; Rockfon® Spanair® Torsion Spring concealed metal ceiling panels; Chicago Metallic® Ultraline™ and 1200 Series 15/16-inch ceiling suspension system, and Rockfon® Infinity™ Perimeter Trim.

Rockfon Artic and Spanair was chosen for the majority of the common areas. The smooth white surface of Rockfon Artic reflects up to 85% of all light, keeping these interiors bright, extending the natural daylight and reducing the need for electric lighting.

Bringing the look of natural wood indoors, the Spanair metal panels were finished to mimic the look of Maple with the durability of metal.

Acoustic enhancements and perforations allow these metal panels to provide excellent sound absorption, as high as 0.90 NRC. Custom, decorative perforation patterns further distinguish the reception area's ceiling design.

Rockfon metal ceiling panels, perimeter trim and Chicago Metallic suspension systems are manufactured with recycled materials. Rockfon stone wool ceiling panels also contain recycled materials and are made from abundantly available basalt rock. These stone wool products are GREENGUARD Gold certified for low emissions into indoor air during product usage.



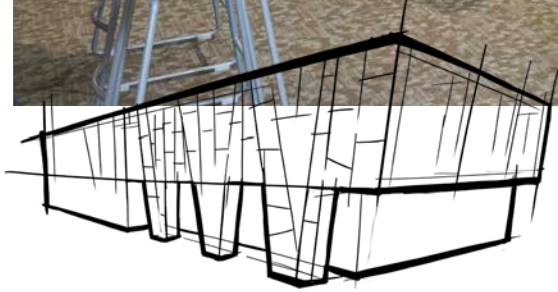


Both Rockfon's stone wool and metal ceiling systems clean easily, resist water and moisture, and do not support mold, mildew or potentially harmful microorganisms – all contributing to a healthy indoor environment that may impact those with vulnerable immune systems.

Kaiser Permanente Mission Bay offers a wide-range of health care services, from adult and pediatric care to women's health services, plus a pharmacy, a laboratory, and optometry and optical sales. The facility also features a state-of-the-art MRI suite and consult rooms to support one-on-one counseling and care advice for families and individuals, as well as virtual visit technology that allows for quick telemedicine referrals to specialists.

The building is part of a new wave of Kaiser Permanente medical offices designed to enhance the care experience by using technology and space to make getting medical care easier, more convenient and focused on choice, it can house more than 100 doctors' offices and employ approximately 500 health care professionals, including physicians, nurses, technicians and administrative staff. Services such as the pharmacy, Healthy Living education and resource center, and Vision Essentials vision center provide a personal, retail-like experience. Local artists' works, focusing on the rich character and culture of San Francisco, are featured on each floor of the building. There is also an on-site café and wireless internet access for visitors.

It will house more than 100 doctors' offices and employ approximately 500 health care professionals, including physicians, nurses, technicians and administrative staff.



The medical facility has dedicated services focusing specifically on Latino health and is equipped with new exam room technologies, including a large screen for better interpretive and educational services. To ensure the safety, equity and quality of the health care provided, qualified on-site Spanish and Chinese interpreters are available. Telephonic interpretation is available for more than 200 other languages.

“At Mission Bay, we are transforming outpatient care with a location where we can serve a significant member population near their homes and offices,” said Maria Ansari, M.D., physician-in-chief at Kaiser Permanente San Francisco Medical Center. “We are meeting them here with everything from intuitive technologies to innovative design to enhance the way we care for members.”

Opened in 2016, the Mission Bay building joins five other Kaiser Permanente facilities serving San Francisco, including locations on Geary Blvd., French Campus, Divisadero St., Fillmore St. and Van Ness Ave.

“We look forward to providing even greater access to high-quality, affordable health care services to our members in this dynamic and diverse part of San Francisco,” said Ron Groepper, senior vice president and area manager at Kaiser Permanente Greater San Francisco Service Area. “This new state-of-the-art facility allows us to continue giving back to the communities we serve for years to come.”



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